



Grading Service Request Form

Full Name: _____
Address: _____
City: _____
Country: _____
Phone: _____
Email: _____

List of submitted items for grading:

N.	Description	Q.ty	Estimate
1			€
2			€
3			€
4			€
5			€
6			€
7			€
8			€
9			€
10			€
11			€
12			€
13			€
14			€
15			€

Drop-off and pick-up at _____

Direct shipping with return to the customer's address by courier

The customer guarantees the lawful provenance of the coins listed above and also declares to be their undisputed owner. The customer authorizes UPop Grading Grading to remove the coins from envelopes/boxes or other assessments in order to evaluate them.

Date: _____ Customer's signature: _____

TERMS OF SERVICE

By signing the front of this form, the customer acknowledges having read and accepted the Terms of Service of UPop Grading.

1. Turnaround Times – UPop Grading commits to grading cards within the stated turnaround times, if indicated, as part of the grading service. However, UPop Grading shall not be held liable for any incidental or consequential damages resulting from delays or failure to meet such turnaround times. Business days are defined as Monday through Friday, excluding national and local holidays. Turnaround times do not include shipping or transit days.

2. Non-Gradable Cards – UPop Grading may refuse to grade cards that show clear evidence of tampering or alteration, such as aggressive handling, artificial surface treatments, trimming, pressing, restoration, repairs, or any other interventions that compromise the integrity of the card. In the event that grading is refused, the service fee will still be charged and is non-refundable.

3. Customer Declarations – The customer declares and warrants that they have no knowledge or reasonable suspicion that the submitted cards have been altered or counterfeited. For the purposes of this agreement, “altered” refers to any card that has been artificially modified, including but not limited to chemical treatments, mechanical alterations, reconstructions, or other interventions intended to enhance the grade or conceal defects. The customer further warrants the accuracy of the information provided and agrees to promptly correct any errors.

4. Subjectivity of Grading – Grading involves professional judgment and subjective opinions, which may vary over time or between grading companies. UPop Grading makes no guarantee or warranty regarding the grade assigned.

5. Care and Liability – UPop Grading will take reasonable precautions in handling submitted cards. In the event of loss or damage while the cards are in the possession of UPop Grading, compensation will be based on fair market value, determined according to UPop Grading’s standard procedures, up to the value declared on the submission form.

6. Items Outside Custody – UPop Grading is not responsible for items lost or damaged while outside its direct custody.

7. Inspection Upon Receipt – The customer must inspect all cards upon return and report any damages or discrepancies within five (5) business days. In the event of an error, the customer agrees to return the cards for correction and to hold UPop Grading harmless from any losses resulting from the sale of erroneously described cards.

8. Limitation of Liability – UPop Grading shall not be liable for direct damages or losses exceeding the cost of the service.

9. Fees – The customer agrees to pay all fees due to UPop Grading. Once the grading process has begun, fees are non-refundable.

10. Lien Rights – The customer grants UPop Grading a lien over the submitted cards for any outstanding amounts due.

11. Encapsulation – UPop Grading shall not be held responsible for any damage resulting from the opening or tampering of its holders or protective cases.

12. Exclusion of Indirect Damages – UPop Grading shall not be liable for indirect or economic losses.

13. Disclaimer of Warranties – UPop Grading disclaims all warranties, express or implied, regarding its services.

14. Maximum Liability – The maximum liability of UPop Grading shall not exceed the grading fee paid.

15. Use of Data and Images – UPop Grading collects data and photographs of the submitted cards and retains the rights to use them for documentation and commercial purposes.

16. Third-Party Submissions – If cards are submitted on behalf of third parties, the customer warrants that such third parties have accepted these terms and signed a duplicate copy.

17. Shipping and Insurance – UPop Grading and its affiliates are not responsible for transportation or custody risks of items sent to or returned from UPop Grading, including the period during which items are with affiliates. The customer is solely responsible for arranging insurance during shipping.

18. Governing Law – These terms shall be governed by the laws of San Marino, with exclusive jurisdiction vested in the courts of San Marino.

19. Entire Agreement – These terms constitute the entire agreement between UPop Grading and the customer. If any provision is deemed invalid, the remaining provisions shall remain in full force and effect.

All terms are subject to change.

Customer: Please sign on the front of the form.